Chandler Gray

contact@chandlergray.com | Minneapolis, MN | https://www.chandlergray.com

EXPERIENCE

SQL Server DBA/Cloud Migration Specialist

Infios   May 2023 – Present, *Minneapolis, MN*

- Managed SQL Server backup and recovery strategies, ensuring high availability and disaster recovery compliance in support of multimillion-dollar cloud migrations.
- Performed SQL Server health checks and performance assessments using dbatools, optimizing indexing, statistics, and query execution plans to enhance database performance.
- Led and executed on-premises to SaaS database migrations, ensuring seamless transitions with minimal downtime, achieving high client satisfaction through meticulous planning and execution.
- Developed a suite of PowerShell scripts to automate and accelerate migration timelines, reducing migration duration from 6–8 weeks to just 3–4 days.
- Created automation scripts to streamline database deployments and infrastructure provisioning, integrating them into Infrastructure as Code (IaC) for consistency and reliability.
- Completed Brent Ozar's SQL Server Fundamentals and Mastering Classes

Support Analyst L1-L3

Infios   October 2020 – May 2023, *Minneapolis, MN*

- Closed over 20% of the organization's total support cases, more than any other Support Analyst.
- Led the support organization in customer satisfaction ratings, receiving the highest recorded feedback during tenure.
- Accelerated the implementation-to-support transition process by 200%, improving operational efficiency.
- Developed PowerShell scripts to automate SQL Server and application log gathering and diagnostic data collection, reducing manual effort in root cause analysis.
- Trained analysts worldwide on SQL Server performance diagnostics, query troubleshooting, and database incident resolution.

TECHNOLOGY SKILLS

T-SQL | SQL Server | Database Design | Performance Tuning | Index Optimization | Query Store | Extended Events | High Availability & DR | Backup & Recovery | Automation | PowerShell | Monitoring (LogicMonitor, Datadog, sp_WhoIsActive, Glenn Berry DMVs) | Maintenance (Ola Hallengren scripts) | Windows Server | Security & Auditing | Cloud Migrations | Azure SQL | Snowflake | Linux

EDUCATION

B.A. - *Management Information Systems*
University of Minnesota, Duluth - *May 2020 - Duluth, MN*